



Counter Fraud Centre - Analytics & Research Team

\ fraud and corruption tracker

2017 - Tameside



Practical, accessible tools to help organisations tackle fraud and corruption.

The CIPFA Counter Fraud Centre is expert-led and champions best practice. We are here to help you:

- prevent, detect and recover financial loss
- protect your organisation's reputation
- develop your team's skills

Visit: cipfa.org/counterfraudcentre to find out more. Or contact the team on: 020 7543 5600.



Introduction

The 2017 CIPFA Fraud and Corruption Tracker (CFaCT) survey examines the levels of fraud and corruption detected across the public services in the UK during the 2016/2017 financial year. This report is provided to you free of charge and compares your organisation's survey data with others of the same type or tier. We are very grateful for your organisation's contribution and hope you find this report informative. The 2017 national report can be found at www.cipfa.org/cfact.

National Summary

Nationally response rates vary across the local authority tiers with the highest response rates coming from the London and County authorities. CIPFA estimates that fraud losses could be as high as £336m in the UK with the average loss per case being approximately £4,500. Local authorities report that the biggest area of fraud, in terms of volume, is Council tax whilst Housing Tenancy Fraud is the area with the highest financial value.

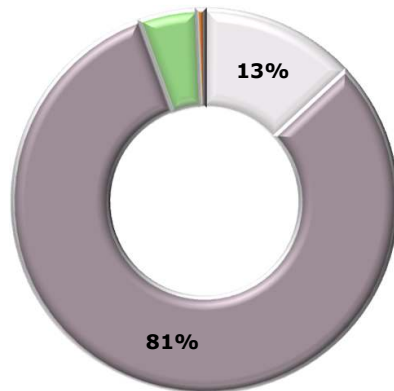
Tier Summary

The response rate for Metropolitan Unitaries was 42%. Respondents reported 10,378 fraud cases with a value of £19.3m.

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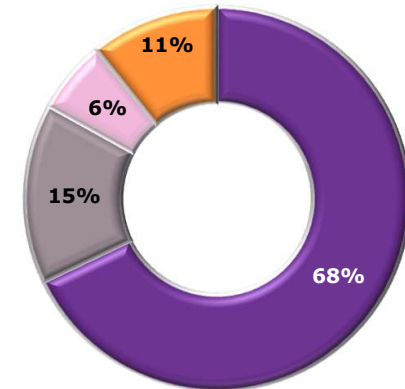
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Value of Fraud Cases [Average £'k per Case]

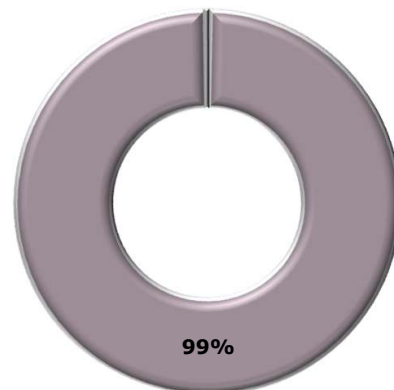


Tameside	
81%	Council Tax Frauds
[£0.5k]	
13%	Adult Social Care
[£25.3k]	
5%	Economic & Vol. Sector
[£38k]	
1%	Other types of Fraud
[£2.5k]	

Metropolitan Unitaries	
68%	Housing and Tenancy
[£28.8k]	
15%	Council Tax Frauds
[£0.4k]	
6%	Insurance Claims
[£16.1k]	
11%	Other types of Fraud
[£0.8k]	

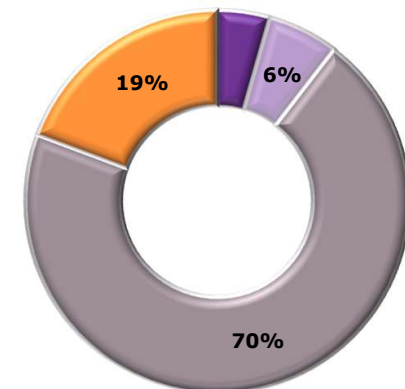


Number of Fraud Cases



Tameside	
99%	Council Tax Frauds
0%	Adult Social Care
0%	Schools Frauds
0%	Other types of Fraud

Metropolitan Unitaries	
70%	Council Tax Frauds
6%	Disabled Parking
4%	Housing and Tenancy
19%	Other types of Fraud



*Note: Percentages may not sum exactly, this is due to rounding. Labels for percentages below 6% are not shown in the doughnut charts.

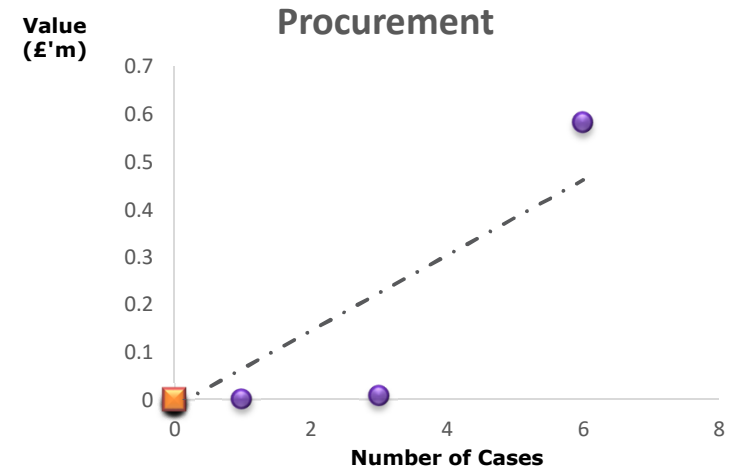
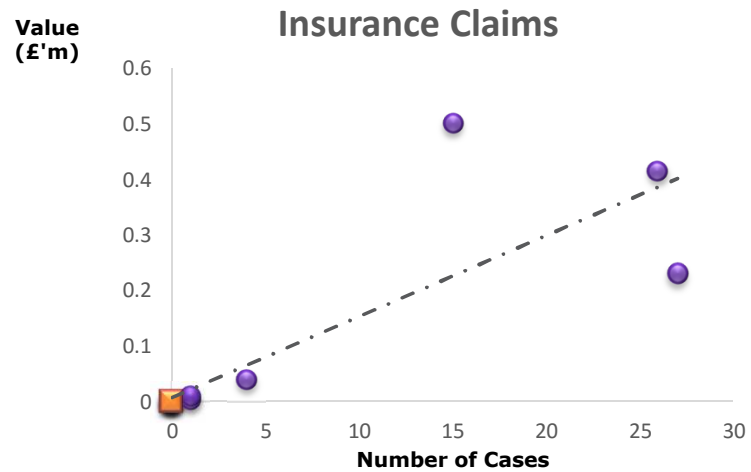
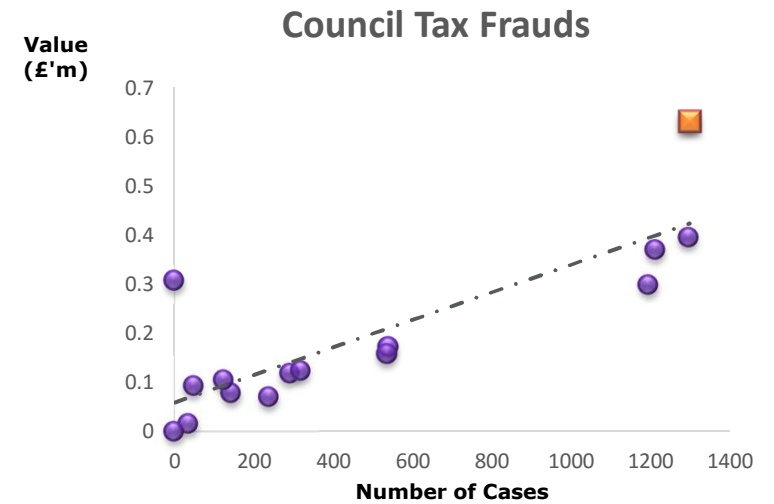
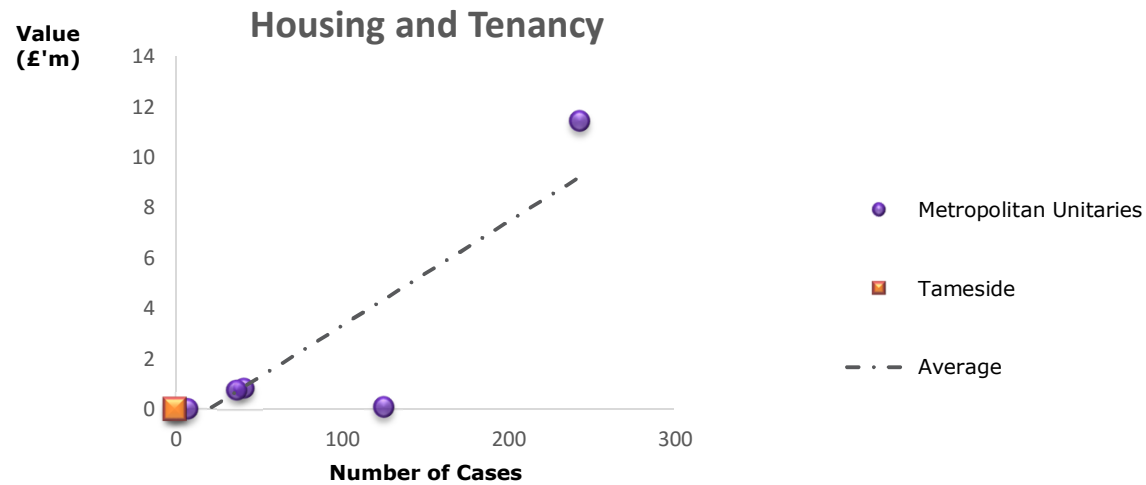
Analysis of Types of Fraud*

Types of Fraud	Value				Fraud Cases				Avg. Value per Case	
	Tameside		Metropolitan Unitaries		Tameside		Metropolitan Unitaries		Tameside	Metropolitan Unitaries
	£'k	% of the Total	Avg. £'k	% of the Total	Number	% of the Total	Avg. Number	% of the Total	£'k	£'k
Council Tax Frauds	£630 k	81%	£195 k	15%	1,299	99%	484	70%	£0.5k	£0.4k
Adult Social Care	£101 k	13%	£23 k	2%	4	0%	1	0%	£25.3k	£20.1k
Economic and Voluntary Sector	£38 k	5%	£16 k	1%	1	0%	0	0%	£38.0k	£48.1k
Other Types of Fraud	£5 k	1%	£2,049 k	82%	2	0%	241	30%	£2.5 k	£8.5k
Total	£774 k	100%	£2,282 k	100%	1,306	100%	726	100%	£0.6k	£1.9k
<i>Other types of Fraud:</i>										
Schools Frauds (excl. transport)	£5 k	1%	£3 k	0%	2	0%	2	0%	£2.5 k	£1.4 k
Disabled Parking Concession (Blue Badge)	-	-	£11 k	1%	-	-	42	6%	-	£0.3 k
Debt	-	-	£0 k	0%	-	-	1	0%	-	£0.7 k
Housing and Tenancy Frauds	-	-	£1,867 k	68%	-	-	65	4%	-	£28.8 k
Payroll	-	-	£8 k	1%	-	-	3	0%	-	£2.8 k
Insurance Claims	-	-	£79 k	6%	-	-	5	1%	-	£16.1 k
Welfare Assistance	-	-	£0 k	0%	-	-	0	0%	-	£0.1 k
Business Rates	-	-	£38 k	3%	-	-	1	0%	-	£51.5 k
Procurement	-	-	£39 k	3%	-	-	1	0%	-	£58.8 k
Recruitment	-	-	-	-	-	-	-	-	-	-
Expenses	-	-	£1 k	0%	-	-	0	0%	-	£2.2 k
Pensions	-	-	£0 k	0%	-	-	0	0%	-	-
Investments	-	-	-	-	-	-	-	-	-	-
Mandate Fraud	-	-	-	-	-	-	1	0%	-	-
No Recourse to public funds	-	-	£0 k	0%	-	-	0	0%	-	-
Children Social Care	-	-	£1 k	0%	-	-	0	0%	-	£2.2 k
School Transport	-	-	£0 k	0%	-	-	0	0%	-	£0.1 k
Manipulation of Data	na	na	na	na	-	-	0	0%	na	na
Other Fraud	-	-	£2 k	0%	-	-	119	17%	-	-

*Actual Figures. Please note that "0" indicates a figure too small to be shown whereas "-" indicates zero.

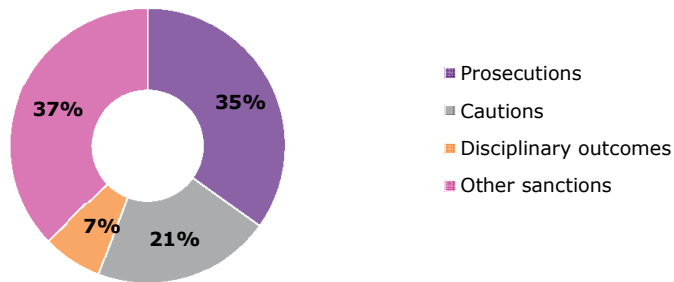
Housing and Tenancy Frauds: Those authorities that do not hold housing stock have been excluded from the calculations. Totals and averages may not sum exactly due to rounding.

Top Four Types of Fraud by Value



Sanctions (excluding Housing Benefits Sanctions)

The inner circle of the graph represents the Metropolitan Unitaries Average, whereas the outer shows the figures for Tameside.



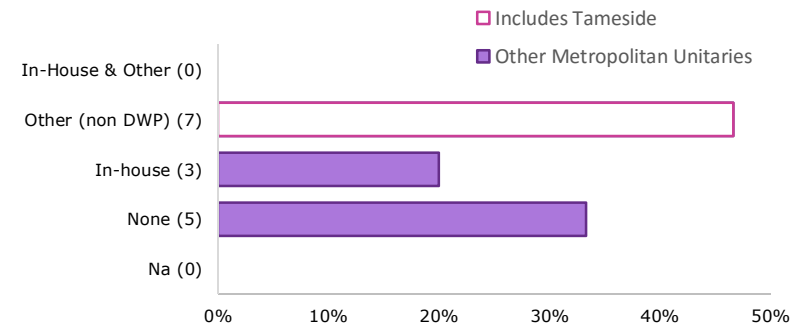
	Tameside		Metropolitan Unitaries Average	
	Number (%)		Number (%)	
Prosecutions	2	na	15	(35%)
Cautions	na	na	9	(21%)
Disciplinary Outcomes	2	na	3	(7%)
Other Sanctions	na	na	16	(37%)
Total	na	(0%)	43	(100%)

Proceeds of Crime Act (POCA)

	Tameside	Metropolitan Unitaries Average
Money been awarded by court through POCA, excluding HB/CTB (over the last three financial years)	£61 k	£43 k
Money actually received through POCA, excluding HB/CTB (over the last financial three years)	£61 k	£25 k

The chart below shows the types of resources used by organisations in POCA investigations. In-house resources are the most common type of resource used nationally.

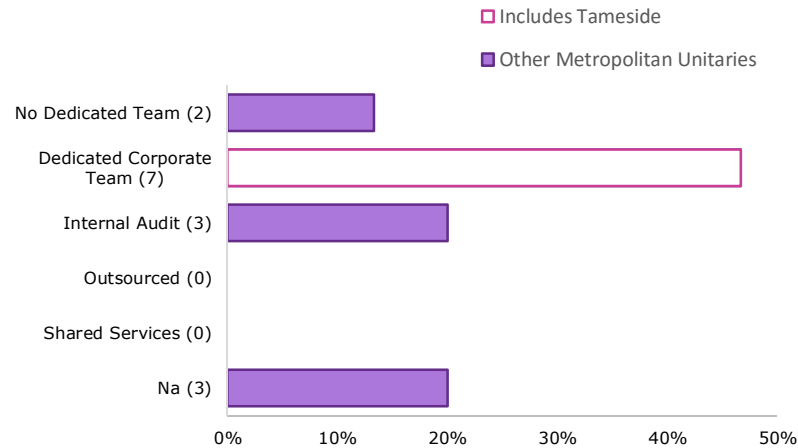
POCA Financial Investigations Resources (other than DWP)



Structure of the Counter Fraud and Corruption Function Activity

Describe your counter fraud and corruption resource

The chart below shows how organisations deliver their counter fraud and corruption resource. Nationally, this is usually delivered by a dedicated corporate team or by the internal audit team.



Counter fraud and corruption resources

The public sector fraud landscape has changed significantly over the last year with leaner operations, and for local authorities the introduction of the DWP's Single Fraud Investigation Service (SFIS) has seen a workload shift.

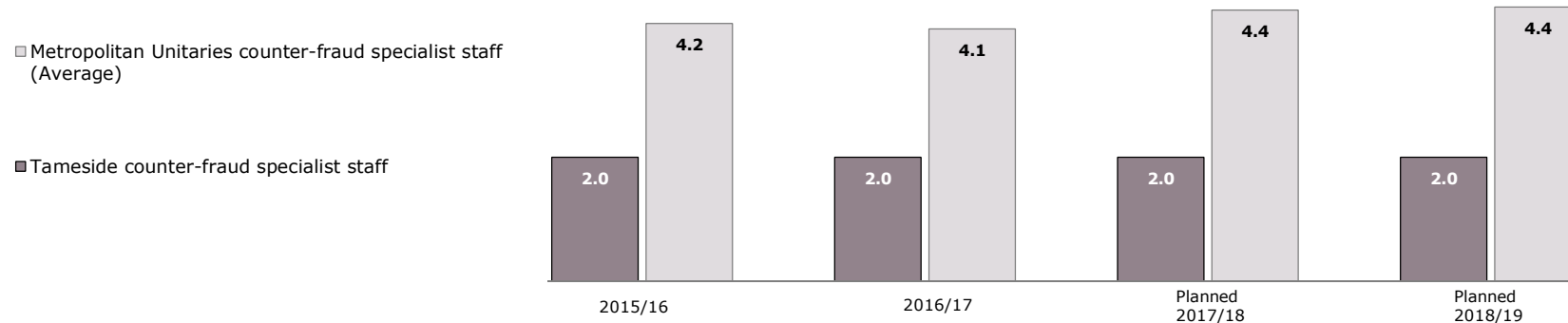
The survey results show that the number of full-time equivalent (FTE) investigation staff has increased slightly in the UK since 2015/16 and across the country organisations are planning to maintain current levels in the next few years. Nationally, seven organisations have no dedicated counter fraud resource or consider it not applicable, a large decrease from 2015/16. While a dedicated counter fraud function is not essential, we recommend organisations have a fraud response plan that enables allegations of fraud to be investigated effectively by skilled and professional investigators.

The survey results also indicate a variety of counter fraud and corruption resources being accessed. While organisations will define their resource requirements based on their specific needs, in our view it is essential that staff involved in the counter fraud function are professionally qualified.

Download the CIPFA Code of Practice on Managing the Risk of Fraud and Corruption at www.cipfa.org/counterfraudcode.

Counter Fraud Resources

FTEs at 31st March

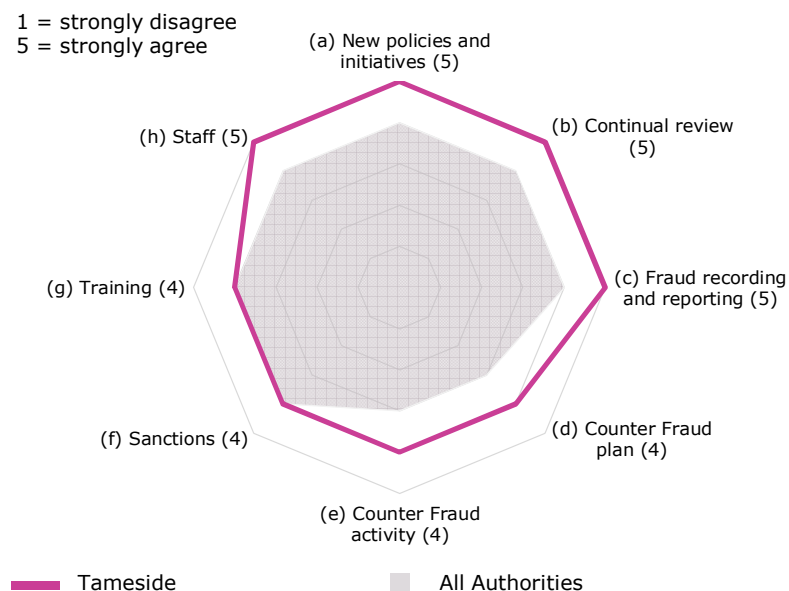


Fighting Fraud and Corruption Locally

Fighting Fraud and Corruption Locally is the national counter fraud strategy. The Board and strategy are supported by the CIPFA Counter Fraud Centre.

These questions have been commissioned by the Fighting Fraud and Corruption Locally Board. Please refer to Section 7 of the CFaCT Questionnaire for further information regarding each heading in the graph.

In this graph, the grey area shows the average level of agreement for each question for All Authorities. The pink line shows the level of agreement for each questions for Tameside.

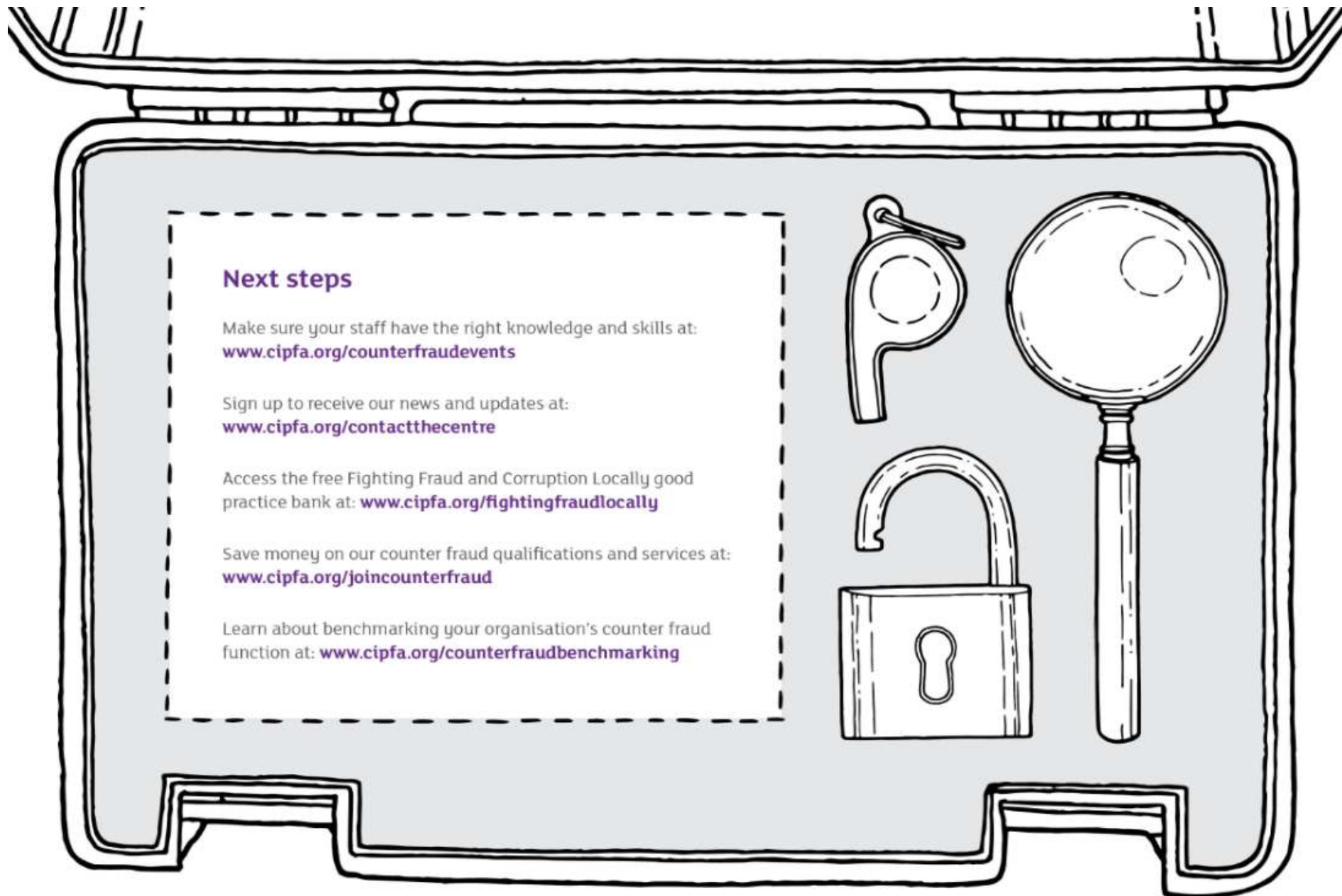


A blueprint for local government

The 2016-2019 local government counter fraud and corruption strategy and companion document are available to download from the CIPFA website.

- Practical steps for fighting fraud
- Sharing best practice
- Bringing clarity to the changing anti-fraud and corruption landscape

Visit: www.cipfa.org/fightingfraudlocally
or contact us on: 020 7543 5600.



Next steps

Make sure your staff have the right knowledge and skills at:
www.cipfa.org/counterfraudevents

Sign up to receive our news and updates at:
www.cipfa.org/contactthecentre

Access the free Fighting Fraud and Corruption Locally good practice bank at: www.cipfa.org/fightingfraudlocally

Save money on our counter fraud qualifications and services at:
www.cipfa.org/joincounterfraud

Learn about benchmarking your organisation's counter fraud function at: www.cipfa.org/counterfraudbenchmarking

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All of us in the public sector must be aware of the need to tackle fraud and to do so effectively we need to understand the extent and scale of the problem. We at the Local Government Association strongly support this initiative and encourage our member councils and others to participate fully.

Sarah Pickup,
Deputy Chief Executive, Local Government Association

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